

1800 *medicare*

1800 633 422



1800MEDICARE – free health advice and connection to the right care

For international students in Australia

Living and studying in a new country can sometimes make it hard to know where to go for health advice. 1800MEDICARE makes it easier to get expert health information and support, anytime - day or night.

1800MEDICARE is free and available to everyone in Australia, including international students.

You do not need a Medicare card to use the service.

What is 1800MEDICARE?

1800MEDICARE is a free phone line (1800 633 422), website and app for 24/7 access to health information and advice, and connection to the right care at the right time. 1800MEDICARE is accessible and free to everyone in Australia, regardless of where you live – day or night. 1800MEDICARE is free and available to everyone in Australia, including visitors, international students, and people who do not have Medicare. You may have to pay for the service the nurse recommends, such as a visit to the doctor.

1800MEDICARE can help you when:

- you or someone you're caring for is unwell or injured
- you are not sure if you should see a doctor or visit a hospital
- your usual doctor is closed and you need health advice
- you want advice or information about health services in your area
- it's not an emergency, but you need immediate health advice.



1800 **medicare**

📞 1800 633 422



1800MEDICARE provides:

1800MEDICARE phone line | 1800 633 422

Anyone in Australia can call 1800 633 422 for free health advice and support – whether you are calling for yourself, a friend, a roommate, or someone you care for. When you call 1800MEDICARE, you will speak to a registered nurse about your health concern. The nurse will ask about your symptoms and guide you to the right care, whether that's looking after yourself at home, getting you a virtual GP appointment, or getting help from a health service in your area such as a local GP, pharmacy, a Medicare Urgent Care Clinic or emergency department.

The service is available 24 hours a day, 7 days a week.

Need language support?

If English is not your primary language and you need an interpreter, you can call TIS National on 131 450 and ask to be transferred to 1800MEDICARE (1800 633 422).

1800MEDICARE app

The 1800MEDICARE app is a secure and convenient way to view key health information that you, your healthcare providers or representatives have uploaded to My Health Record. The app complements the 1800MEDICARE phone service and provides a convenient point of entry for health advice and information.

You can download the app on your phone or tablet – it's fast, easy, and secure – and you can access and share it all from the palm of your hand. For help setting up the app, visit digitalhealth.gov.au/1800MEDICAREapp or visit [link for 1800MEDICARE app factsheet on website]

1800MEDICARE website | medicare.gov.au/1800

On the website you can:

- call the phone line (from your mobile)
- check your symptoms
- find health services near you
- look up information about medicines
- learn more about other Medicare health services.

In an emergency

For emergencies, always call Triple Zero (000) or go straight to your nearest emergency department.

More information

To learn more about 1800MEDICARE and find the right care at the right time:

- call 1800MEDICARE on 1800 633 422
- visit medicare.gov.au/1800-translated-resources
- download the 1800MEDICARE app.