



1800MEDICARE

Free 24/7 health advice and connection to the right care at the right time.

What is 1800MEDICARE?

1800MEDICARE is a free phone line (1800 633 422), website and app for 24/7 access to expert health information and advice, and connection to the right care at the right time. 1800MEDICARE is accessible and free to everyone in Australia, regardless of where you live – day or night.

1800MEDICARE provides:

**1800MEDICARE phone line |
1800 633 422**

Anyone in Australia can call 1800 633 422 for free health advice and support – whether you are calling for yourself, a child, an older relative, or someone you care for.

When you call 1800MEDICARE you will speak to a registered nurse about your health concern. The nurse will ask about your symptoms and guide you to the right care, whether that's looking after yourself at home or getting help from a health service in your area such as a GP, a Medicare Urgent Care Clinic, pharmacy or emergency department.



1800MEDICARE website | medicare.gov.au/1800

On the website you can:

- call the phone line (from your mobile)
- check your symptoms
- find health services near you
- look up information about medicines
- or find more information about other Medicare services

1800MEDICARE app

The 1800MEDICARE app is a secure and convenient way to view key health information that you, your healthcare providers or representatives have uploaded to My Health Record.

The app complements the 1800MEDICARE phone service and provides a convenient point of entry for health advice and information.

You can download the app on your phone or tablet – it's fast, easy, and secure – and you can access and share it all from the palm of your hand.

For help setting up the app, visit www.digitalhealth.gov.au/1800MEDICAREapp.

More information

To learn more about 1800MEDICARE and find the right care at the right time:

- call 1800MEDICARE on 1800 633 422
- If English is not your primary language and you need an interpreter, you can call TIS National on 131 450 and ask to be transferred to 1800MEDICARE or 1800 633 422.
- go to medicare.gov.au/1800
- download the 1800MEDICARE app

In an emergency, always call Triple Zero (000) or go straight to your closest emergency department.